



American National Bank & Trust is proud to announce exciting changes to our digital banking experience! On March 23, 2020, a conversion to a new platform will occur.

One of the services that will be upgraded is our Bill Pay platform. Effective 7:00am, Monday, March 16, 2020, our Bill Pay system will no longer be available. The conversion will take place during the week of March 16, 2020 and will be available for use on March 23, 2020.

Bill Pay Action Items

1. All payees that you currently have set up in the system will convert to the new platform.
2. All scheduled payments will convert to the new platform.
3. Any scheduled payment that you have set up in the system for the week of March 16, 2020 through March 23, 2020 will be paid as normal.
4. No new payments or payees can be added to the new platform during March 16, 2020 through March 23, 2020.
5. The new platform will be operational at 7:00am on March 23, 2020.
6. You will need to follow the First Time Login requirements when entering the new online banking platform, in order to gain access to Bill Pay. Instructions may be found on our home page at www.amnat.com and clicking the User Summary Guide.
7. After successfully logging into the new system, we ask that you review your Bill Payee information and scheduled payments for accuracy.
8. Once in Bill Pay, please verify your payee information to ensure that the information is correct. Also, please verify the checking account is the correct account you wish the payee to be paid from. If you have multiple accounts on your Bill Pay account, you will be able to select a different account for each payee.
9. Using the "Paid From" drop down box noted on the screen shot below, you can select which account you would like to pay your bill.





Pay to	Pay from	Amount	Payment date	Actions
<input type="checkbox"/> A-1 Plumbing				
A-1 PLUMBING <input type="button" value="Check"/>	CHK Acct: **..	\$ 0.00	03/16/2020 <input type="button" value="Calendar"/> Process date: 03/11/2020	<input type="button" value="Pay"/> Rush delivery Make it recurring Add memo/comment
<input type="checkbox"/> Alliance Power				
ALLIANCE POWER COMPANY <input type="button" value="Electronic"/>	CHK Acct: **..	\$ 0.00	03/12/2020 <input type="button" value="Calendar"/> Process date: 03/11/2020	<input type="button" value="Pay"/> Rush delivery Make it recurring Add comment
<input type="checkbox"/> Allstate				
ALLSTATE AUTO AND PROPERT <input type="button" value="Electronic"/>	CHK Acct: **..	\$ 0.00	03/12/2020 <input type="button" value="Calendar"/> Process date: 03/11/2020	<input type="button" value="Pay"/> Rush delivery Make it recurring Add comment

American National Bank & Trust apologizes for the inconvenience this will create. Our customer service team is prepared, and will be happy, to assist each of you with the new bill payer step up.

If you have any questions, please call our customer service team at (940) 397-2300.

Thank you,

Your friends at American National Bank & Trust

